Your Right to a Good Faith Estimate

Westlake Clinic Neurology Consultants 2829 Townsgate Road, Suite 100, Westlake Village, CA 91361 · (805) 229-1404

You have the right to receive a "Good Faith Estimate" explaining how much your medical care will cost.

Under the law, health care providers must give patients who don't have insurance, or who are not using their insurance, an estimate of the bill for medical items and services.

What this means for you

- You have the right to a Good Faith Estimate of the total expected cost of any non-emergency items or services. This includes related costs such as tests, prescription drugs, equipment and hospital fees.
- We will give you a Good Faith Estimate in writing at least 1 business day before your visit. You can also ask us for one before you schedule; we'll provide it in writing within 3 business days of your request.
- If you receive a bill that is at least $400 more than your Good Faith Estimate, you can dispute the bill. You must start the dispute within 120 calendar days of the date on the bill.
- Please keep a copy or picture of your Good Faith Estimate.

Your written Good Faith Estimate will list the services planned for you and their expected cost.

Questions

- About your fees or estimate: call us at (805) 229-1404.
- About your rights under federal law: visit cms.gov/nosurprises or call the No Surprises Help Desk at 1-800-985-3059.